



### The Bureau of Automotive Repair is here to help.

#### Vehicle Retirement

Is your vehicle not worth repairing? You could receive either \$1,000 or \$1,500 for your unwanted vehicle at any time and for any reason.

### Repair Assistance

Failed Smog Check? If eligible, you may qualify for up to \$500 in emissions related repairs.

### **Complaint Resolution**

Problem with an automotive repair shop or Smog Check station? File a complaint with us and one of our representatives will work with you and the shop to try and resolve it.

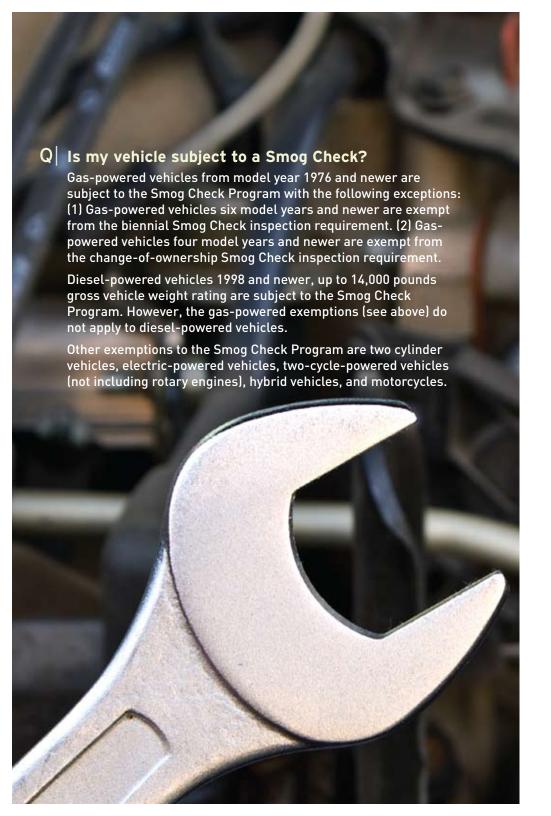
### **Auto Body Inspection**

Have you had auto body repairs performed on your vehicle and are not sure if the repairs were made correctly? BAR will come to you and perform a free inspection of the repairs performed.

To learn more call 800.952.5210 or visit www.autorepair.ca.gov.







### Q How often does my vehicle have to be tested?

Your vehicle must be tested every other year. A Smog Check is also required if you sell your vehicle and it is more than four model years old. Some vehicles may require a Smog Check at a Test-Only or Gold Shield station.

# Q How will I know if I need to take my car to a Test-Only or Gold Shield station?

Your Department of Motor Vehicles (DMV) registration renewal indicates whether your vehicle must be inspected at a Test-Only or Gold Shield station.

## Q What is a Test-Only station?

Test-Only stations are licensed Smog Check stations that are only allowed to test vehicles. If your vehicle fails an inspection at a Test-Only station, state law prohibits them from making repairs.

### Q What is a Gold Shield station?

Gold Shield stations are licensed Smog Check stations that are required to meet and maintain specified performance standards established by BAR. Gold Shield stations can both test and repair vehicles. Gold Shield stations also repair vehicles owned by consumers who qualify for financial assistance under the Consumer Assistance Program (CAP).

# Q Where can I find Test-Only and Gold Shield stations in my area?

To find either a Test-Only or Gold Shield station near you, visit www.smoqcheck.ca.gov or call 800.952.5210.

## Q How much does a Smog Check inspection cost?

The cost of a Smog Check inspection varies. Prices for Smog Checks are not regulated, so you should shop around. For a list of stations in your area, visit www.smogcheck.ca.gov or call 800.952.5210

## Q How can I help my vehicle pass a Smog Check?

Performing proper and regular vehicle maintenance according to your owner's manual and not tampering with the emissions control equipment are keys to passing Smog Check.

» Remember to take your DMV registration renewal form with you when having your vehicle inspected by a Smog Check station.

# Q What happens if my vehicle fails a Smog Check?

In order to complete your registration, you will need to obtain the repairs necessary for the vehicle to pass its Smog Check retest. Before beginning repairs, find out if you are eligible to participate in the Consumer Assistance Program (CAP).

# Q How can I obtain financial assistance to repair or retire my vehicle?

The Consumer Assistance Program (CAP) provides two options to assist consumers: repair assistance and vehicle retirement.

## Q What is Repair Assistance?

CAP provides financial assistance for emission-related repairs to qualified consumers who own a vehicle that fails a biennial (every other year) inspection. You may qualify for up to \$500 in emission-related repairs if you meet income eligibility requirements. If you qualify, you are subject to a \$20 co-payment.

### Q What is Vehicle Retirement?

If your vehicle is not worth repairing, you can retire it from operation for \$1,000 or \$1,500 at a dismantler under contract with BAR. Most vehicles can be retired at any time for any reason without first having failed a Smoq Check inspection.

## Q Where can I get an application for CAP?

To obtain a CAP application for either repair assistance or vehicle retirement, visit www.smogcheck.ca.gov or call 800.952.5210.